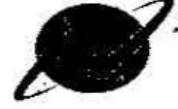


Portal ID: 37647

का० मुख्य महाप्रबन्धक दूरसंचार
अग्र० पूर्वी दूरसंचार परिमण्डल लखनऊ
O/o Chief General Manager Telecom
U.P.(E) Telecom Circle, Lucknow
(Enterprise Business Cell),
Bhopal House Lalbagh, Lucknow-226001



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
Bharat Sanchar Nigam Limited
(A Govt. of India Enterprise)

No:- UP(E)/EB/Commercial/Forest/VPNBB/2010-11/12
Dated 15.02.2013.

To: PGMTD Lucknow.

GMTD Allahabad/Azamgarh/Deoria/Farrukhabad/Basti/Faizabad/Gorakhpur/Jhansi/
Kanpur/Fakhimpur/Mirzapur/Sultanpur/Varanasi of UP (E) Circle.

GMTD Agra/Aligarh/Barilly/Bijnore/Bulandsahar/Ghaziabad/Meerut/Moradabad/
Muzaffarnagar/Mathura/Noida/Saharanpur of UP (West) Circle.

TDM Barabanki/Ballia/Bahraich/Fatehpur/Gonda/Ghazipur/Hardoi/Hamirpur/
Jaunpur/Mau/Orai/Pratapgarh/Raebareilly/Sahajahanpur/Sitapur/Unnao of UP (E)
Circle.

TDM Badaun/Etawah/Etah/Mainpuri/Pilibhit/Rampur of UP (West) Circle.

Sub:- Provisioning of BB under BBG Combo 850 Plan and VPN Broad net 256 under e-Governance at 115 locations in UP- Case of Additional Chief Conservator of Forest (IT).

- Ref:-
1. Advice Note No. UP(E)/EB/Commercial/Forest/VPNBB/2010-11/13 dated 03.06.2011 issued by AGM (Comml.) EB Cell Lucknow.
 2. This office letter no. UP (E)/EB/Commercial/Forest/VPNBB/2010-11/ dated 26.12.2011.
 3. Letter no. UP(E)/EB Cell/Forest/VPNBB/2012-13/5 dated 19.10.2012

Different offices of U.P. Forest Department have been provided NTC, BB and VPNBB connections under e-Governance at 115 locations in UP as per Advice Note mentioned above.

In this regard Additional Chief Conservator of Forest (IT) UP, Lucknow vide letter dated 8.2.2013 has made complaint that some connections have been disconnected despite advance payment for one year for NTC, BB, VPNBB connections, deposited by UP Forest Department. Such disconnections must be avoided as it has caused unnecessary inconvenience as well as displeasure to our Potential customer.

In view of above it is hereby instructed to kindly ensure that:-

1. Outgoing facility of NTC must be barred.
2. All the connections may be given VIP category to avoid disconnection.
3. The No.s are not to be disconnected in any case without the prior approval of Circle Office UP (E) Lucknow as the customer is making centralized advance annual payment. Special watch may be kept so that all the connections functions properly and faults if any be attended without delay.

This has got be approval of competent authority.

Encls:- As above.

Addl. General Manager (EB), Lw.
15/02/2013

Copy for information & necessary action to:-

1. Additional Chief Conservator of Forest (IT) UP, Lucknow with reference to his letter dated 8.2.2013.
2. Sr. PS to CGMT UP (E) Circle Lucknow for kind information of CGMT.
3. GM (EB) % CGMT UP (W) Circle Meerut.
4. GM (NWO-CFA)/DGM (IT) % CGMT UP (E) Circle, Lucknow.
5. GM (Fin.) O/o CGMT UP (E) Circle, Lucknow.
6. DGM (Fin.)/DGM (TR) O/o CGMT UP (E) Circle, Lucknow.
7. DGM (Fin.) O/o PGMTD, Lucknow.

प्रति निमित्त
वेबमास्टे पर चले।

AGM (IT)

पर प्रमुख वन संरक्षक
आई.टी. उत्तर प्रदेश
लखनऊ
Feed back Report
is attached herewith.

का10 मुख्य महाप्रबन्धक दूरसंचार
३०१० पूर्वी दूरसंचार परिमण्डल लखनऊ
O/o Chief General Manager Telecom
U.P.(E) Telecom Circle, Lucknow
(Enterprise Business Cell),
Bhopal House Lalbagh, Lucknow-226001

8/c



Koyal ID 31852.
भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम) 31
Bharat Sanchar Nigam Limited
(A Govt. of India Enterprise)

No:- UP(E)/EB/Commercial/Forest/VPNoBB/2010-11
Dated 26.12.2011

To,
PGMTD Lucknow.

GMTD Allahabad/Azamgarh/Deoria/Farrukhabad/Basti/Faizabad/Gorakhpur/Jhansi/
Kanpur/Lakhimpur/Mirzapur/Sultanpur/Varanasi of UP (E) Circle.
GMTD Agra/Aligarh/Bareilly/Bijnore/Bulandsahar/Ghaziabad/Meerut/Moradabad/
Muzaffarnagar/Mathura/Noida/Saharanpur of UP (West) Circle.
TDM Barabanki/Ballia/Bahraich/Fatehpur/Gonda/Ghazipur/Hardoi/Hamirpur/
Jaunpur/Mau/Orai/Pratapgarh/Raebareilly/Sahajahanpur/Sitapur/Unnao of UP (E)
Circle.
TDM Badaun/Etawah/Etah/Mainpuri/Pilibhit/Rampur of UP (West) Circle.

Sub:- Provisioning of BB under BBG Combo 850 Plan and VPN Broadnet 256 under e-Governance at
115 locations in UP- Case of Additional Chief Conservator of Forest (IT).

Ref:- Advice Note No. UP(E)/EB/Commercial/Forest/VPNoBB/2010-11/13 dated 03.06.2011
issued by AGM (Comm.) EB Cell Lucknow.

Different offices of U.P. Forest Department have been provided NTC, BB and VPNoBE
connections under e-Governance at 115 locations in UP as per Advice Note mentioned above.

In this regard it is intimated that NTC for above BB & VPN Circuits is to be opened with
incoming facility only i.e. out going call facility must be barred on them as per request of customer.
Copy of letter No. 51/ योजना (वि) dated Aug. 16.2011 endorsed by this office letter of even no. dated
17.8.2011 is attached herewith for information and necessary action.

Customer have made complaint that some connections have been disconnected despite
advance payment for one year for NTC, BB, VPNoBB connections has already been deposited by UP
Forest Department. Such disconnections must be avoided as it has caused unnecessary inconvenience
as well as displeasure to our Potential customer.

In view of above it is requested to kindly ensure that outgoing facility of NTC must be barred
and no connection should be disconnected before one year from the date of installation or without
information to this office.

Encls:- As above.

f. d. Shivast
Dy. General Manager (EB)
Lucknow.

Copy for information & necessary action to:-

1. Sr. PS to CGMT UP (E) Circle Lucknow for kind information of CGMT.
2. GM (EB)/DGM(EB) % CGMT UP (W) Circle Meerut.
3. GM (NWO-CFA)/DGM (IT) % CGMT UP (E) Circle, Lucknow.
4. CAO (EB)&AO (EB) % Sr. GM (EB) Lucknow. They are requested to ensure that no connection
should be disconnected under DNP within one year from the date of installation of connection.

Copy ID - 35962 & 35963

REMINDER

मुख्य महाप्रबन्धक दूरसंचार
पूर्व दूरसंचार परिमण्डल लग्ननऊ
Chief General Manager Telecom
P.(E) Telecom Circle, Lucknow
Enterprise Business Cell,
Shopal House Lalbagh, Lucknow-226001



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
Bharat Sanchar Nigam Limited
(A Govt. of India Enterprise)

No:- UP(E)/EB Cell/Forest/VPNoBB/2012-13:5
Dated 19.10.2012.

To,

PGMTD Lucknow.

GMTD Allahabad/Azamgarh/Deoria/Farrukhabad/Basti/Faizabad/Gorakhpur/Jhansi/
Kanpur/Lakhimpur/Mirzapur/Sultanpur/Varanasi of UP (E) Circle.

GMTD Agra/Aligarh/Bareilly/Bijnore/Bulandsahar/Ghaziabad/Meerut/Moradabad/
Muzaffarnagar/Mathura/Noida/Saharanpur of UP (West) Circle.

TDM Barabanki/Ballia/Bahraich/Fatehpur/Gonda/Ghazipur/Hardoi/Hamirpur/
Jaunpur/Mau/Orai/Pratapgarh/Raebareilly/Sahajahanpur/Sitapur/Unnao of UP (E)
Circle.

TDM Badaun/Etawah/Etah/Mainpuri/Pilibhit/Rampur of UP (West) Circle.

Sub:- Provisioning of BB under BBG Combo 850 Plan and VPN Broad net 256 under e-Government at 115 locations in UP- Case of Additional Chief Conservation of Forest (ACF).

Ref:- Advice Note No. UP(E)/EB/Commercial/Forest/VPNoBB/2010-11/13 dated 03.06.2011 issued by AGM (Comm.) EB Cell Lucknow.

Additional CCF has met CGMT UP (E) on 15.10.2012 & complained about frequent disconnection of subjected services where as the Forest Department has already made advance annual payment. In this regard kindly refer to this office letter of even no. dated 26.12.2011 regarding provisioning of NTC, BB & VPNoBB connections under e-Governance at 115 locations in UP to Forest Department as per Advice Note mentioned above with outgoing barred facility of NTC.

In spite of the instruction in the referred letter some connections of the Forest Department are being disconnected repeatedly. The customer has made payment upto 31.03.2013 from the date of commissioning of the connections (kindly see the remarks of Sr. AO (EB), Lucknow in the list enclosed).

The case has been viewed seriously by CGMT UP (E) Lucknow. Therefore, it is requested to kindly ensure for restoration of the connections immediately & these numbers are not disconnected in future. Action taken may kindly be intimated.

This issues with the approval of Sr. GM (EB), Lucknow.

Encls: As above.

Dy. General Manager (EB) L.w.

Copy for information & necessary action to:-

1. Sr. PS to CGMT UP (E) Circle Lucknow for kind information of CGMT.
2. GM (EB)/DGM(EB) % CGMT UP (W) Circle Meerut.
3. GM (NWO-CFA)/DGM (LT) % CGMT UP (E) Circle, Lucknow.
4. The DGM (Finance) O/o PGMTD, Lucknow.
5. CAO (EB)&AO (EB) % Sr. GM (EB) Lucknow.

1/c

Bharat Sanchar Nigam Limited
(A Govt. of India Enterprise)
OFFICE OF THE CHIEF GENERAL MANAGER
UP (East) TELECOM CIRCLE
(ENTERPRISE BUSINESS CELL)
1st floor Bhopal House, Lalbagh, Lucknow.

Advice note NO. UP (E)/EB/Commercial/Forset/VPNoBB/2010-11/13

Dated 03-06-2011

Additional Chief Conservator of Forest (IT) UP LUCKNOW have applied for exe ILS Telephone Connections (Local only), BB under BBG Combo 850 Plan and VPNoBB Broad Net 256 under Governance at 116 locations. They have advance payment for one year (Copy of Demand Note attached).

Payment Particulars: - Amount Rs - 15 Lac only (Balance payment of Rs. 3, 43,779 to be paid by 15-07-2011 as per the undertaking given by the customer.

Cheque No: - 929724 dated 31-03-2011 Drawn on Treasury.

Demand Note No: - UP (E)/EB/Commercial/Forset/VPNoBB/2010-11/7 dated 04-05-2011

Accordingly please provide New Telephone connections (Local only), BB and VPNoBB at 116 locations as per the enclosed list with the following details.

1. NTC under general plan (Local only) at 115 locations
2. Broadband connections under plan BBG Combo 850 at 115 locations
3. VPNoBB connections under plan Broad Net 256 at 116 locations
4. Domain - UTTORANCHAL
5. One BB under Table 2 Plan (FTTH) at APCCF (IT) UP Aranya Sadan Seesham Bagh Sector 19 Indira Nagar Lucknow
6. CPE Type-1.
7. Billing & Controlling Authority: - AO (TR) of SSAs
8. Billing Cycle: - Yearly

The date of commissioning of NTC, Broadband and VPN must be intimated to AGM AGM (EB-1) % GM (EB) Bhopal House, Lalbagh, Lucknow Phone No. 9415335829 FAX 2628400.

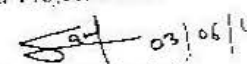
For any clarification on site related problems or commercial issues, AGM (Coml.) % GM (EB) Lucknow and for any technical issues, DGM (Project03) DNW Bangalore may be contacted on telephone details given below-

1. Sh. Shahid Jamal, AGM (Coml.) Lucknow - 0522-2613700.
2. Sh. S.Ranjan, DGM (Proj03) DNW Bangalore: 09448010866, e-mail id: sunilranjan@bsnl.in

Ors

Sh. Aji Kumar DGM (Multiply), DNW, Bangalore e-mail id: hbnce_up@bsnl.in
The procedure for configuration of VPNoBB for both projects 2.2 and Project-3 has already been issued by BSNE Corporate Office/ Data Network.

Encl. - As above


AGM (Commercial)
EB Cell-BSNL
UP (E) Circle LUCKNOW

Copy to:-

1. PGMTD Lucknow
2. GM (EB)/DGM (EB) (O) CGMT (UP/W) Meerut.
3. GM (EB)/DGMs of the concerned SSAs of UP (E)-UP (W) Circle
4. AGM (EB) Admin (O) GM (EB) Lucknow