

संलग्नक

का० मुख्य महाप्रबन्धक दूरसंचार
३०९० पूर्वी दूरसंचार परिपण्डल लखनऊ
O/o Chief General Manager Telecom
U.P.(E) Telecom Circle, Lucknow
(Enterprise Business Cell),
Bhopal House Lalbagh, Lucknow-226001



Posted LD 31852
भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
Bharat Sanchar Nigam Limited
(A Govt. of India Enterprise)

No:- UP(E)/EB/Commercial/Forest/VPNoBB/2010-11/
Dated .12.2011.

To,
PGMTD Lucknow.

GMTD Allahabad/Azamgarh/Deoria/Farrukhabad/Basti/Faizabad/Gorakhpur/Thansi/
Kanpur/Lakhimpur/Mirzapur/Sultanpur/Varanasi of UP (E) Circle.
GMTD Agra/Aligarh/Bareilly/Bijnore/Bulandshahr/Ghaziabad/Meerut/Moradabad/
Muzaffarnagar/Mathura/Noida/Saharanpur of UP (West) Circle.
TDM Barabanki/Ballia/Dahraich/Fatehpur/Gonda/Ghazipur/Hardoi/Hamirpur/
Jaunpur/Mau/Orai/Pratapgarh/Raebareli/Sahajahanpur/Sitapur/Unnao of UP (E)
Circle.
TDM Badaun/Etawah/Erah/Mainpuri/Pilibhit/Rampur of UP (West) Circle.

Sub:- Provisioning of BB under BBG Combs 850 Plan and VPN Broadnet 256 under e-Governance at
115 locations in UP- Case of Additional Chief Conservator of Forest (IT).

Ref:- Advice Note No. UP(E)/EB/Commercial/Forest/VPNoBB/2010-11/13 dated 03.06.2011
issued by AGM (Comm.) EB Cell Lucknow.

Different offices of U.P. Forest Department have been provided NTC, BB and VPNoBB
connections under e-Governance at 115 locations in UP as per Advice Note mentioned above.

In this regard it is intimated that NTC for above BB & VPN Circuits is to be opened with
incoming facility only i.e. out going call facility must be barred on them as per request of customer.
Copy of letter No. 51/ योजना (दि) dated Aug. 16.2011 endorsed by this office letter of even no. dated
17.8.2011 is attached herewith for information and necessary action.

Customer have made complaint that some connections have been disconnected despite
advance payment for one year for NTC, BB, VPNoBB connections has already been deposited by IUP
Forest Department. Such disconnections must be avoided as it has caused unnecessary inconvenience
as well as displeasure to our Potential customer.

In view of above it is requested to kindly ensure that outgoing facility of NTC must be barred
and no connection should be disconnected before one year from the date of installation or without
information to this office.

Encls:- As above.

f. d. Shivast
Dy. General Manager (EB)
Lucknow.

Copy for information & necessary action to:-

1. Sr. PS to CGMT UP (E) Circle Lucknow for kind information of CGMT.
2. GM (EB)/DGM(EB) % CGMT UP (W) Circle Meerut.
3. GM (NWO-CFA)/DGM (IT) % CGMT UP (E) Circle, Lucknow.
4. CAO (EB)&AO (EB) % Sr. GM (EB) Lucknow. They are requested to ensure that no connection
should be disconnected under DNP within one year from the date of installation of connection.